

ELK GROVE BOIL-WATER WARNING

BOIL YOUR WATER FOR THREE MINUTES BEFORE USING.

The Elk Grove water system was shut down on 10/31/202 when the booster station lost power due to a downed Northwestern Energy power line. This led to a temporary loss of pressure in the distribution system, which can **POTENTIALLY** cause backpressure, back-siphonage, or a net movement of water from outside the pipe to the inside through cracks, breaks, or joints in the distribution system that are common in all water systems. Such a system failure carries with it a high potential that fecal contamination or other disease-causing organisms could enter the distribution system. These conditions may pose an imminent and substantial health endangerment to persons served by the system.

What should I do?

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a rolling boil for at least (3) three minutes and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.

ALL STORED WATER, DRINK OR ICE MADE RECENTLY FROM TAP WATER SHOULD BE DISCARDED.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, the elderly and people with severely compromised immune systems. If you experience any of these symptoms and they persist, you may want to seek medical advice. (The symptoms above may be caused by something other than organisms in drinking water.) People at increased risk should seek advice about drinking water from their health care providers.

What happened? What is being done?

Early in the morning of Saturday 10/31/2020, a Northwestern Energy power line was hit by a car, causing a power outage at the Elk Grove Booster Station. The power surge caused pumps that feed water to the distribution system to fail at 6:11 am. Our operator restored the pumps running on backup generator power and pressure was restored at 6:50am. As a precaution, we have increased the amount of chlorine added to your water. Bacteria tests are being taken throughout Elk Grove to ensure your water is safe to drink.

There was no damage to the water/sewer infrastructure. THIS IS A PRECAUTIONARY NOTICE ON THE CHANCE THAT CONTAMINANTS ENTERED THE SYSTEM.

We will inform you when you no longer need to boil your water. Please check our website at www.fcwsd.org for any updates.